



Parents Code of Conduct

The following code applies to all parents and spectators of the Gullivers Coomera Swimming Club ("Club") whether attending a Club sanctioned event at our own venue or any other.

- Encourage children to participate if they are interested. However, if a child is unwilling, do not force him or her.
- Focus upon the child's effort and performance rather than winning or losing.
- Teach children that an honest effort is as important as victory, so that the result of each race is accepted without undue disappointment.
- Encourage children to always participate according to the rules and settle disagreements without resorting to hostility or violence.
- Never ridicule or yell at a child for making a mistake or losing a race.
- Remember children are involved in organised sport for their enjoyment, not yours.
- Remember that children learn best from example. Appreciate good performances and skill by all participants.
- Support all efforts to remove verbal and physical abuse from sporting activities.
- Respect officials' decisions and teach children to do likewise.
- Show appreciation for coaches, officials, and administrators. Without them, your child could not participate.
- Respect the rights, dignity, and worth of every young person regardless of their gender, ability, cultural background, or religion.
- Smoking, drinking of alcoholic beverages, or taking of non-prescribed drugs is strictly forbidden at Club sanctioned events.

Complaints Procedure

Should a parent have a concern regarding the Club's programme they should address the matter to the Head Coach – Swimming.

Should a parent have a concern regarding a staff member ideally, they should attempt to address it initially with the staff member concerned or alternatively address the matter to the Head Coach – Swimming.



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Should a parent have a concern about a Club member or Committee member ideally, they should attempt to address it initially with the member or committee member concerned or alternatively address the matter to the Swim Club President.

Should a parent have a concern regarding any Club Committee decisions they should address the matter to the Swim Club President.

If you disagree with an official at a Club event or a Club sanctioned meet, a written complaint must be lodged with the Meet Director within the time limit stipulated by the event organisers. This should be done via the Club President, the Head Coach, or in their absence, a Club representative. Remember, most officials give their time and effort for your child's benefit.